

IBM F231G - IBM CASE FOUNDATION 5.2.1: CONFIGURE THE WORKFLOW SYSTEM

Dauer: 1 Tag

Nr.: 37384

Durchführungsart: Präsenztraining

Schulungsmethode: presentation, discussion, hands-on exercises, demonstrations on the system.

Zielgruppe: This intermediate course is for:

- Workflow System Administrator responsible for day-to-day operations of production FileNet Workflow applications and maintenance of the workflow systems.
- Workflow Author responsible for designing and implementing FileNet workflow applications in the development environment. The Workflow Author prepares the workflow system objects for the FileNet workflow applications, which typically provide advanced work management and process automation functions integrated with content management.
- Anyone who administers or develops workflows.

Voraussetzungen: You should have:

- Basic knowledge of organization's business process applications.
- Basic knowledge of database technology.
- PCs, networks, and their organization's server operating systems at the expert level

You should have also taken:

- IBM FileNet Content Manager 5.2: Implementation and Administration (F115G)
- IBM Case Foundation 5.2.1: Introduction (F230G)

This course trains:

- The skills that are needed to configure a workflow system to support FileNet workflow applications.
- The skills that are needed to configure an IBM Content Navigator desktop for workflow.



Programm

Key topics

Workflow system concepts

What is a workflow system?

What is the purpose of a workflow system?

Workflow system components

Connection points

Isolated regions

Configure a workflow system

Create a workflow system

Configure a workflow system

Workflow system properties

Runtime Options

Language Packs

Web Applications

DbExecute Connections

Remote Servers

Isolated Regions

Advanced workflow system properties

Configure an isolated region and region objects

Create an isolated region and connection point

Queues, rosters and event logs

Application spaces

Roles and in-baskets

Verify region configuration

Export a region

Import a region

Expose data fields

Workflow data fields

User fields

System data fields

Expose data fields

Expose system data fields

Expose user fields

Create application space roles

Create in-baskets for queues

Define indexes

Purpose of indexes

What to consider before defining an index

Simple and composite indexes

Create an index

Manage indexes

Configure in-baskets and roles

Use ACCE, select the LoanQueue

Select the in-baskets tab

Create the in-basket NewLoans

Configure the Columns and Labels

Create an Optional Filter, Find Customer

Select the In-Basket Content Tab

Select the Custom Attributes tab

Configure Content Navigator for workflow

Purpose of a Content Navigator desktop

Create an IBM Content Navigator desktop

Configure the desktop for workflow

Register the process applets plug-in

Configure the desktop to open Process Designer and Process Tracker

Configure a web application and step processor

What is a web application?

Web applications and isolated regions

Configure a web application

What is a step processor?

Types of step processors

Configure a step processor.

Appendix

Solutions to Exercises.

Start and Stop System Components.

Troubleshooting

Objectives

Understand a workflow system and its function

Identify the components of a workflow system.

Create and configure a workflow system to support FileNet workflow applications

General properties of a workflow system

Runtime Options

Language Packs

Web Applications

DbExecute Connections

Remote Servers

Isolated Regions

Fine-tuning the workflow system

Create and configure an isolated region.

Create a connection point and isolated region

Create isolated region objects.

Create and configure Queues

Create and configure Rosters

Create and configure Event logs

Create and configure Application Spaces

Expose data fields.

Expose data fields to queues and event logs

Define indexes for queues and rosters.

Create an index

Configure queues and event logs to use the index

Create and configure in-baskets and roles.

Create and configure an in-basket

Create roles

Add in-baskets and members to roles

Configure Content Navigator for workflow.

Create a desktop

Create a repository for the connection point

Configure the desktop for workflow

Configure the desktop to open Process Designer and Process Tracker

Configure a web application and step processor.

Configure a web application

Deploy a step processor

Configure a step processor

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